

Cleaning routines for service workers

This document will be updated continuously according to measures initiated during outbreak of Covid-19.

1. CITYMAID CAR:

Wipe over the contact surfaces of the car with microfibre and degreasing cleaning solution (soap) on a regular basis.

2. WHEN FUELLING CAR:

Fill fuel as normal (choose pump with payment terminal). Wash hands or use hand disinfectant after fuelling car.

3. BEFORE ENTERING CUSTOMERS RESIDENCE:

Clean hands when entering customers residence - we only use one pair of gloves at a time. Change gloves according to normal procedures. Used gloves must be stored and disposed of properly. Remove gloves after leaving the residence.

Apply clean water (or plain water) to a clean microfiber cloth and then clean the mop shaft, bucket handle, vacuum cleaner handle and other relevant equipment in between each customer. Wipe dry with a dry and clean microfibre cloth. Place cloth in dirty cloth zone, and clean water in clean zone.

4. WHEN MEETING THE CUSTOMER:

Do not shake hands with customers. Encourage the customer to stay 2 meters away. To avoid infection, we strive to keep 1-2 meters distance between teams where possible. When the customer is in one room, we clean the other rooms. Ask the customer to move to another room when you clean.



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5. CLEANING THE RESIDENCE:

We clean using microfibre and chemistry according to the current procedure.

6. LUNCH BREAK:

Wash your hands before and after buying lunch in the store. Use soap and water or antibac

7. CITYMAID MOBILE PHONE:

Wipe over the mobile phone with microfibre on a regular basis.

8. WHEN HANDLING KEYS:

Wash hands before and after handling keys. Wipe and clean all surfaces where keys have been laid or handled.

9. WORKWEAR:

Workwear must be washed with detergent/soap each day

10. CUSTOMERS WHO WANTS US TO USE THEIR OWN EQUIPMENT:

Before entering customer's residence - please follow procedures in point 3.

Our equipment is left in the car while clean microfibre cloths and mops, as well as empty bag for dirty equipment, are brought in. The customer's equipment is washed with microfibre and water before use. The assignment is performed according to our usual procedures. If the customer wants to use their products as well, this must be considered and confirmed by the department manager.

When leaving customer - please follow procedures from point 3.

11. SPECIAL CLEANING ASSIGNMENTS AND OFFICE CLEANING

For some special types of cleaning assignments, extra measures for hygiene will apply. Your manager will give you information and training in what this contains and the possible use of disinfectant.

The department manager will make sure that all procedures are duly followed.